

## E SERVICE TOOL

### 1. bizhub PRESS C7000/C7000P/C6000

#### 1.6 Panel log

##### 1.6.1 Outline

The "Panel log" is a function to display the operation history of the main body operation panel and the hard key using Web browser. Because the panel log is stored in the memory of the main body, it is deleted when the sub power switch (SW) is turned OFF. However when "1.5.15 Log Store" in the service mode is set to "ON", the log is stored in the optional hard disk unit (HD-514) or the USB memory at the time SC occurs. At this time the panel log is also stored, which helps troubleshooting.

- Items recorded: Touch panel operation, hard key operation
- Items not recorded: Mouse operation, external key board operation
- Maximum storable number: 1024 (deleted by power OFF)
- In security mode: The panel log reference is unavailable as the main body NIC network cannot be connected.

##### Note

- The log data is stored only in /A of HD-514. Therefore, if the /A of the hard disk is damaged, the data does not recover.

##### 1.6.2 Log acquisition method

There are 2 methods for storing and using the panel log data.

- Download from Web Utilities to a computer (manual store)
- HDD automatic log store function (auto store)

##### (1) Download from Web Utilities

1. Display the panel log from the Web Utilities.
2. "Panel log screen"

The following 7 panel log items are displayed.

##### Panel Log

Mon Jan 18 19:20:57 UTC+0900 2010

[download](#)

No.	scrancode	kind	detail	mean	time
170	0x1000	Pop	0x43bd26	---	19:17:35
169	0x1000	Push	0x422026	---	19:17:35
168	0x1000	Pop	0x43bd36	---	19:17:34
167	0x1000	Push	0x422236	---	19:17:34
166	0x1000	Pop	0x43bd41	---	19:17:33
165	0x1000	Push	0x422041	---	19:17:33
164	0x1000	Pop	0x43bd13	---	19:17:31
163	0x1100	Push	0x42d413	---	19:17:31
162	0x1100	Pop	0x43bd3b	---	19:17:30
161	0x1100	Push	0x424b3b	---	19:17:30
160	0x1100	Pop	0x43bd4d	---	19:17:30
159	0x1000	Push	0x421a4d	---	19:17:30
158	0x1000	Pop	0x43bd13	---	19:17:28
157	0x1100	Push	0x42d413	---	19:17:28
156	0x1100	Pop	0x43bd4b	---	19:17:26
155	0x1000	Push	0x42104b	---	19:17:26
154	0x1000	Pop	0x43bd3c	---	19:17:23
153	0x1000	Push	0x42f3c	---	19:17:22
152	0x1000	Pop	0x43bd34	---	19:17:21
151	0x1000	Push	0x421134	---	19:17:21
150	0x1000	Pop	0x43bd27	---	19:17:19
149	0x1000	Push	0x42f27	---	19:17:19
148	0x1000	Pop	0x43bd15	---	19:17:14

- No.: Recorded number (up to 1024)
  - scrancode: Screen code at the time it is operated
  - kind: Operation kind (hard key or panel pressed)
  - detail: Detailed information when it is pressed
  - mean: Key type pressed
  - time: Time it pressed
3. Click "download" to download it to the computer.
    - File type: Tab-delimited text file

**(2) HDD automatic log store function**

For details on the HDD automatic log store function, refer to [I.5.15 Log store](#).

**Note**

- The panel log which can be acquired with the HDD automatic log store function is in the JSON format (JavaScript). For details on analysis method of this panel log, contact the Support section of the authorized distributor.